



LAPRA

Coronavirus (COVID-19) and Your LAPRA Medical Benefits

As the coronavirus continues to spread across the U.S. and around the world, we want you to know that your LAPRA medical benefits have you and your enrolled dependents covered. Look inside to learn about coverage for coronavirus testing and treatment through Anthem and Kaiser Permanente.

LAPRA

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LAPRA is committed to the health and well-being of its members.

Look inside to find out how your LAPRA medical benefits through Anthem or Kaiser Permanente cover coronavirus (COVID-19) testing and treatment.



Coronavirus (COVID-19) and Your LAPRA Medical Benefits

If you are diagnosed as having COVID-19 by being exposed to the virus while at work, let your doctor know. You may be entitled to workers' compensation benefits. Contact your supervisor for a workers' compensation claim form.

Anthem PPO and HMO Plans

If you are enrolled in the Anthem PPO, HMO or HMO Medicare Advantage Plan, here is how your benefits will work:

Coronavirus (COVID-19) Test

Anthem will cover 100% of the cost for the focused test used to diagnose COVID-19 and the doctor visit.

Coronavirus (COVID-19) Diagnosis

If you are diagnosed as having COVID-19, usual deductibles, copayments and coinsurance apply for medically necessary treatment.

Symptom Checks and Doctor Visits from Home

Download the free **Sydney Care** mobile app from the App Store or Google Play for an easy way to evaluate your symptoms and see a doctor. You can check your symptoms, and then the app will connect you to a doctor through a **LiveHealth Online** video session or a **Virtual Care** text session right from your smartphone.

A LiveHealth Online doctor can evaluate your symptoms, help you understand whether you're at risk for COVID-19, and let you know whether you need to visit a local health care provider in person. **Your LiveHealth Online visit will be covered 100% through June 14, 2020.**

To get started using LiveHealth Online, you'll need to set up an account and complete your profile at www.livehealthonline.com. If you need help setting up an account, call LiveHealth Online at 855-603-7985.

Kaiser HMO

If you live in California and you are enrolled in the Kaiser HMO, here is how your benefits will work:

Coronavirus (COVID-19) Test

Kaiser will cover 100% of the cost for medically necessary screening and testing for COVID-19 including the visit, associated lab testing, and radiology services in a plan hospital, emergency or urgent care setting, or medical office. This applies to all Kaiser Permanente and other plan (participating) providers.

Coronavirus (COVID-19) Diagnosis

If you are diagnosed as having COVID-19, usual copayments apply for medically necessary treatment.

Care by Phone, Online or In Person

You have many ways to get care without leaving the comfort of your home. To get started, register at kp.org/register. Have your **medical record number** available which you can find on your member ID card.

If you think you have COVID-19 symptoms or believe you've been exposed, call Kaiser at **1-833-574-2273** to talk to a licensed care provider who can direct you to the most appropriate care.

Members 18 and older who have had at least one in-person visit with a doctor may be eligible to meet face-to-face with a doctor by video. Appointments for a video visit are often available the same day and are covered at 100%.



For the latest coronavirus information, please visit the Centers for Disease Control and Prevention website at cdc.gov. If you have questions about medical benefits, send an email to benefits@lapra.org or call LAPRA at 213-674-3701 or 888-252-7721.